

Tour Guide Volunteer Role Description

Sheffield Cathedral has a rich history going back 900 years – it is the oldest building still in daily use in Sheffield and it tells the story of our city through the centuries. Our Tour Guides have a keen interest in our history and heritage – and they enjoy helping others to discover the stories which this remarkable building has to tell.

What will I be doing?

- Ń Giving regular guided tours of Sheffield Cathedral to our visitors
- Ń Providing information and answering questions
- Ń Enabling people to get to know and enjoy the Cathedral

Where will I be carrying out my tasks?

Throughout the Cathedral – tours are led on foot and some stairs may be involved.

What skills do I need?

You don't need to be an expert in the following – we will train you - but we expect the following:

- Ń A keen interest in local and national history
- Ń An interest in architecture – why buildings are designed and constructed the way they are.
- Ń An empathy with and an interest in the history of Christianity in England

We are also looking for:

- Ń A friendly, welcoming manner
- Ń An interest in other people from all backgrounds
- Ń A clear speaking voice
- Ń A regular commitment to your role as Cathedral Tour Guide.

Our **Tour Guide training** takes place at the Cathedral. You will also need to spend some time independently learning some facts and stories about the Cathedral's history. You will observe ('shadow') an experienced guide and later be shadowed giving a tour yourself. When we agree that you are confident and knowledgeable enough you will begin to give tours yourself.

What will I gain?

- Ń New knowledge and skills
- Ń Experience of volunteering in a high-profile role at one of Sheffield's most important heritage sites and one of the most important religious buildings in the country.
- Ń Membership of a team of volunteers committed to providing the best possible experience for visitors to Sheffield Cathedral.